

Advice Quality Standard Certification

awarded to

Citizens Advice East Herts

The Advice Quality Standard (January 2017, Version 2) is awarded at the following level:

- Advice Only (basic initial advice and form filling)
- Telephone services (National, regional or local telephone helplines)



A handwritten signature in black ink, which appears to read 'Lindsey Poole', is written over a thin horizontal line.

Lindsey Poole
Director, Advice Services Alliance

Date Awarded: Dec 2022

Valid Until: Dec 2025