

Citizens Advice East Herts Impact 2018/19



5849
clients advised
directly



11,914
advice issues
dealt with directly



74
volunteers



7 locations +
phone
email
online

**Most
common
issues**

Benefits
Debt
Housing



4 in 5
clients said advice
improved their lives,
incl. reducing stress
& improving finances



43%
of total income comes
from East Herts Council
core grant



£22.22
For every £1 invested we
generate at least £22.22 for
those we help